



**Section 3 – Feedback** (If you need more space, attach a separate sheet of paper.)

1. Give the details of your comment, opinion, or suggestion.
2. What do you think we should do to improve our service?

**Section 4 – Certification**

I certify that the information given on this form and in any attached documents is correct and complete.			
Signature of taxpayer	Year	Month	Day

**Section 5 – Authorizing a representative**

To ask for authorization, please attach a Form T1013, <i>Authorizing or Cancelling a Representative</i> , for individual or trust accounts, or Form RC59, <i>Business Consent Form</i> , for business accounts, or ask the taxpayer to authorize you online using My Account at <a href="http://www.cra.gc.ca/myaccount">www.cra.gc.ca/myaccount</a> , or My Business Account at <a href="http://www.cra.gc.ca/mybusinessaccount">www.cra.gc.ca/mybusinessaccount</a> .			
Name of representative	Title		
Signature of representative	Telephone number	Year	Month Day

*Privacy Act, Personal Information Bank number CRA PPU 174*

**Filing Instructions**

**Where do I send this form?**

To avoid delays in the processing of your complaint, send this completed form, together with supporting documentation and any authorization forms, separately from other tax forms. Fax your form and documents to **1-866-388-7371** from Canada or the United States or **1-819-536-0701** from outside Canada and the United States, or mail them to:

**CRA – Service Complaints  
National Intake Centre  
P.O. Box 8000  
Shawinigan-Sud QC G9N 0A6  
CANADA**

**Supporting documentation**

Include all relevant documentation that you feel may be helpful in reviewing your complaint or feedback.

**For more information**

If you need more information, see Booklet RC4420, *Information on CRA – Service Complaints*, or go to [www.cra.gc.ca/complaints](http://www.cra.gc.ca/complaints).